

# WorldCat Delivery

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# Agenda

- **Introductions**
- **Current state - Montana**
- **Future state – Montana**
- **WorldCat Delivery overview**
- **Home Delivery overview**

## Montana-Current State

- **Individual, standalone libraries**
- **Consortia libraries**
- **Automated and non-automated**
- **Multi-type**

# Montana Consortia

## Montana Shared Catalog

- 80 libraries, multi-type, statewide

## HiLine Shared Catalog

- 10 libraries, public and school, northeastern Montana

## Omni

- 10 libraries, academic

# Current Resource Sharing

## Traditional ILL Request via:

- Library OPAC (ILL request form)
- MLNCat (Montana Group Catalog)
- WorldCat

Place hold directly within ILS, for resource sharing consortia sub-groups

# Delivery of library materials

- **Mail**
- **Bus**
- **Local courier (milk, beer, bread trucks)**
- **Local contact (library staff, neighbors, merchants)**

## Montana-Future State

- Anyone with a Montana library card can request material from any Montana library
- Montana libraries participate in shared collection development; allowing libraries to build on specific strengths
- Central circulation authentication point exists for diverse Montana integrated library systems
- Library users have the option of home delivery and direct return of borrowed material (think “NetFlicks”)

# Montana-OCLC NCIP Pilot

- **Participating systems**
- **Participating libraries**
- **Requirements for Montana libraries to participate**
- **6 month pilot**

## Pilot Goals for Montana

- Central NCIP authentication works smoothly and seamlessly for user
- Home delivery option becomes viable
- Courier possibilities are discovered as part of the process
- Montana statewide library card gains local and statewide support

# WorldCat.org Discovery to Delivery

## ■ Discovery

- Providing a destination site
- Offering discovery via partners (such as Google, Yahoo!)
- Downloadable search box
  - <http://www.worldcat.org>

## ■ Delivery

- Affiliation, authentication, authorization
- Circulation interoperability
- Fulfillment options

# WorldCat Delivery – What is it?

- Patron centric
- Next generation resource sharing
- Discover – Locate – Request – Deliver
- Fit fulfillment options in where patrons are working

# WorldCat Delivery— Circulation Interoperability

- **First piece of WorldCat Delivery**
- **Automates circulation functions in traditional sharing workflows to**
  - Remove duplicate staff effort
  - Leverage investments in local systems
  - Get the item to the consumer faster
- **Facilitates home delivery at discretion of lending library**

## **WorldCat Delivery – Circulation Interop/ How it works**

- Patron generated requests, passed to WorldCat Resource Sharing or ILLiad, are routed via NCIP messages to local systems for fulfillment
- When a system is located that has the item on the shelf, a check out is performed in that system and the request is fulfilled in WorldCat Resource Sharing/ILLiad
- When the item is returned in WorldCat Resource Sharing/ILLiad, a message is sent to the local system to check in the item

# Home Delivery Pilot Components

- Seeking funding through OCLC
- Facilitate equipment and packaging materials for home delivery (and return) of materials
- Survey librarians and patrons on use and value

# WorldCat Delivery Pilot Goals

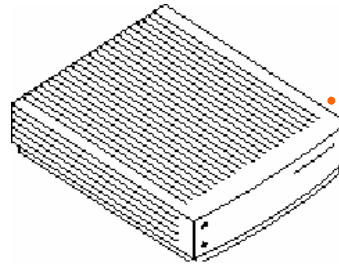
- Expose libraries and patrons to home delivery of materials
- Determine if patrons have interest in this service and whether they'll pay all or a portion of the cost
- Help libraries determine how to budget and charge for services
- Define logistics of offering such a service
- Comfort level for authentication of patron (use of NCIP)

# WorldCat Delivery -- Patron Requests Item



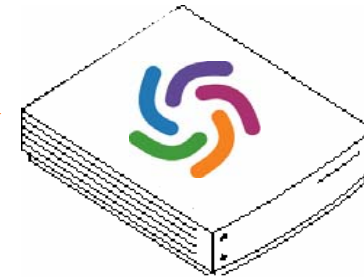
Patron places request

Authentication/  
validation via  
NCIP



Library circulation system

Request passed to  
WorldCat Resource  
Sharing



WCRS

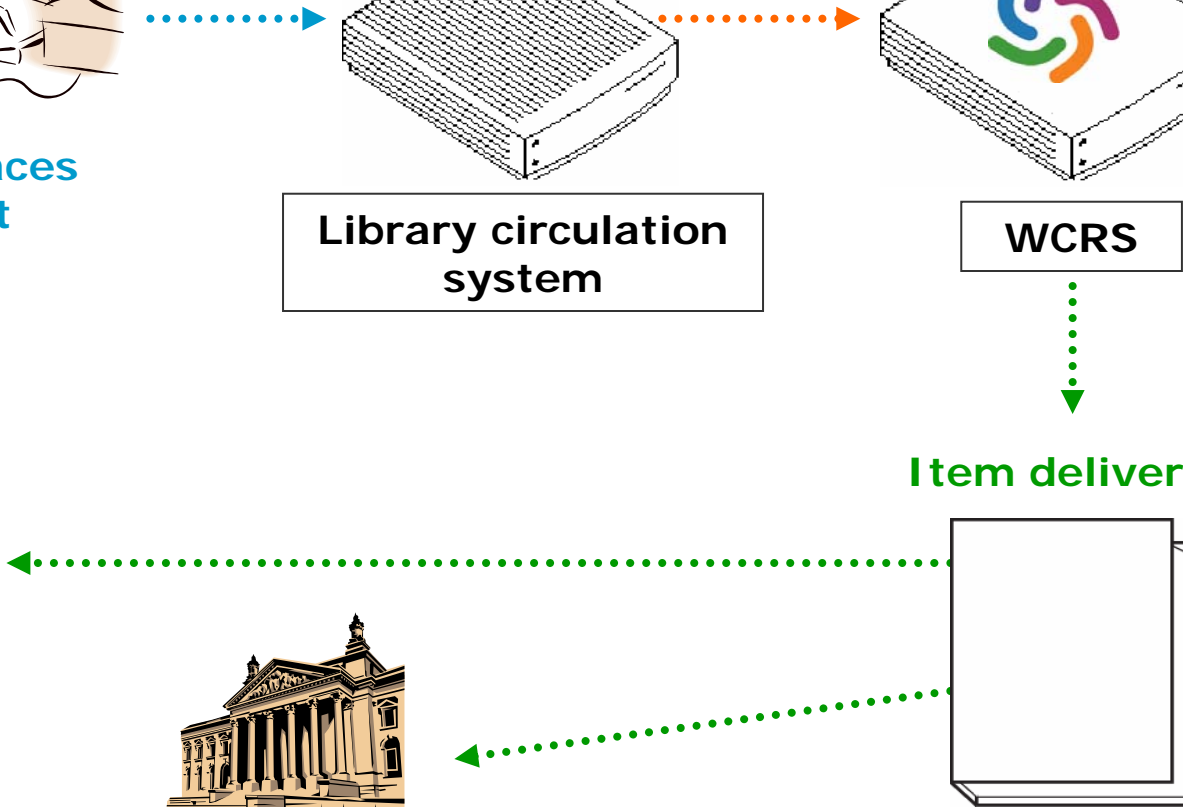
Item delivered



HOME



LIBRARY



## For your consideration

- Do you know of libraries or groups currently offering home delivery?
- What have you been hearing from your patrons on home delivery?
- What would it take for you to offer this kind of service?
- What would it take for you to mail items to patrons of other libraries?
- Would be comfortable charging patrons for this type of service?



**Thank you!**