



2025 CLiC & CONNECT: IN PERSON RURAL MEETUP

A TIME TO SHARE AND INSPIRE

SESSION DESCRIPTIONS

De-Escalation Scenarios

Review tools for handling difficult situations and spend time practicing de-escalation skills with scenarios from real libraries. Role-playing is recommended but not required.

Library Spotlights

Interested in what is happening at other libraries near you? Hear from your peers about unique program ideas, new technology, or effective ways to advocate. Then discuss how you might adapt those ideas to work at your library.

Readers' Advisory Circuit Training

Strengthen your Readers' Advisory skills with this fun series of rotating activities.

Library of Things Petting Zoo

Have you mastered how to process a sewing machine for check out? Proud of your cake pan collection? Bring your unique Library of Things items and share how you overcame the difficulties of packaging, circulating, repairing, and marketing these unusual items.

We Need a Policy for That?

What policies should we have? How do we know if ours are any good? Learn the fundamentals of creating clear library policies. The workshop includes reviewing policy examples, identifying essential components, and drafting sample policies.

Procedure Playbook: Writing Guides That Actually Work

From consistency with processing materials and customer service responses to training and onboarding for staff, writing guides ensures smooth library operations. Practice capturing and documenting procedures so they're effective and practical.

AspenCat Tips & Tricks

This is your opportunity to get tips and tricks on Koha, AspenCat and the discovery layer. It's a great opportunity to hear from the CLiC team and to connect with other libraries.